

Antonio Berthfield

Lilliput, St. James
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Summary

Experienced IT professional with over 6 years of proven success in delivering comprehensive technical support to clients and companies. Proficient in employing analytical thinking to prioritize tasks, identify technical issues, and deliver timely solutions. Exceptional communication skills to effectively convey innovative ideas to diverse audiences with varying technical expertise.

Experience

System Administrator

Halfmoon Bay Ltd., Dec. 2021 – Feb. 2026

Managing Local and Azure Active Directory

- Restructured the Local Active Directory to a Hybrid O365 model.
- Streamlined user lifecycle management through use of GPOs and on/offboarding workflows.
- Migrated Local File shares to SharePoint Online, greatly improving availability.

Network and Infrastructure Maintenance

- Implemented monitoring of network equipment, servers and VMs. This greatly reduced reaction times for outages and the metrics gained allowed us insight into how our infrastructure could be improved.
- Established automated backup solutions for our Virtual Machines and Network Equipment.
- Troubleshooting and carrying out preventative maintenance for computers.
- Configuration of switches, firewalls and other network devices.

Hypervisor Administration

- Replaced failed/aging ESXI 6.5 hosts with a ESXI 7 cluster managed through vCenter Server Appliance.
- Patching and upgrading ESXI cluster with focus on improving uptime and security posture.
- Deployed XCP-NG cluster, re-using aged servers to run non-mission critical workloads.

Desktop Support Specialist

Centerfield, Apr. 2020 - Nov. 2021

- General Administration: Hosted Emails, Office 365, AWS
- Computer Troubleshooting and Preventative Maintenance.
- Active Directory Administration: Creating User accounts, OU's, Group Policies.
- System preparation: Creating specifications for and configuring hardware, Install OS and Applications.

Desktop Support Specialist

Collective Solutions LLC, April 2018 - August 2019

Education

Heart College of Information and Technology

It Help Desk Level 2 - 2025

Network Services and Support Level 2 - 2025

Network Administration Level 3 (Pending) 2015 – 2016

Holland High School (2008 – 2009)

9 CSEC passes including:

Information Technology (1),

English A (1),

Mathematics (2)

Pertinent (non-professional) Experience:

While attempting to expand my knowledge of the field I have deployed and used the following technologies at home:

Hypervisors: XCP-NG and Proxmox clusters

Backup: Veeam, XOA Community

Networking: Cisco, Unifi, pfSense

References

Available on Request